

ALLIANCE TELECOM INC

STATEMENT OF POLICY REGARDING CUSTOMER PROPRIETARY NETWORK INFORMATION

Set forth below is a statement summarizing the policies and procedures of ALLIANCE TELECOM INC ("ALLIANCE TELECOM INC") which ensure adequate compliance with the Federal Communications Commission's ("FCC") CPNI regulations. See 47 C.F.R. § 64.2001 et seq. ALLIANCE TELECOM INC provides telecommunications services exclusively on a prepaid basis.

As a prepaid services provider, the company does not have access to CPNI. Prepaid services customers do not "subscribe" to the services of ALLIANCE TELECOM INC in the same manner as customers of non-prepaid service providers; rather, these customers decide for themselves if they will use the company's services. These customers do not receive bills from ALLIANCE TELECOM INC. ALLIANCE TELECOM INC does not have information concerning the quantity, technical configuration, type, destination, location, or amount of use of telecommunications services which can be associated with any individual customer. Indeed, because the company's prepaid services may lawfully be utilized by any authorized user of the purchased services, ALLIANCE TELECOM INC has no means of identifying the particular individual which has placed any particular call.

Nevertheless, ALLIANCE TELECOM INC has adopted a confidentiality policy that addresses proper handling, use and storage of CPNI and, furthermore, the company has informed its employees of the company's CPNI compliance policy. ALLIANCE TELECOM INC does not release or distribute CPNI to unauthorized individuals; neither does ALLIANCE TELECOM INC use CPNI in violation of Section 64.2001 et seq. of the FCC's Rules.

To the extent Call Detail Records ("CDRs") exist, they are not associated with any individually identifiable customer and do not constitute CPNI. To the extent that such CDR information exists in paper, removable magnetic or optical form, it is maintained by ALLIANCE TELECOM INC in a secure location which is not accessible by employees of ALLIANCE TELECOM INC without going through the company's established security procedures. When such information is maintained on a computer, the computer and/or the individual file is password protected.

As noted above, ALLIANCE TELECOM INC does not maintain CPNI in any manner which would give rise to the unauthorized disclosure of confidential information. Even in cases dealing with the limited information which is necessary to facilitate customer purchases of prepaid telecommunications services, ALLIANCE TELECOM INC takes steps prior to providing any requested information to assure itself that the individual making the request is authorized to obtain it.

Moreover, any call detail information obtained by ALLIANCE TELECOM INC is not made available to end-user customers or third parties over the telephone, online, or in retail stores. However, such information may be disclosed: (a) in response to a proper subpoena, court order or other judicial process; or (b) to the transmitting or receiving carriers for billing-relating purposes. In the event of unauthorized CPNI access, ALLIANCE TELECOM INC will notify the requisite law enforcement agencies, and the customer when possible.

ALLIANCE TELECOM INC did not have any breach of its call detail records during the past year, nor has the company received any customer complaints in the past year concerning the unauthorized release of or access to CPNI. Because ALLIANCE TELECOM INC does not have any presubscribed customers, and does not know the identity of end-users whose traffic is routed through ALLIANCE TELECOM INC, it cannot notify those end-user customers directly if a breach occurs. However, ALLIANCE TELECOM INC has processes and procedures in place to maintain records of any security breaches and to notify affected carriers and law enforcement of such breaches. Finally, the company has no information, other than publicly reported information regarding the processes that

pretexters or data brokers are using to attempt to access CPNI.

ALLIANCE TELECOM INC
Annual CPNI Certification
47 C.F.R. § 64.2009(e)
EB Docket No. 06-36

COMPANY NAME: ALLIANCE TELECOM INC

REPORTING PERIOD: January 1, 2012 - December 31, 2012

FILER ID: 829407

OFFICER: AAMIR RETIWALLA

TITLE: Vice President

I, AAMIR RETIWALLA, hereby certify that I am an officer of ALLIANCE TELECOM INC ("ALLIANCE TELECOM INC") and that I am authorized to make this certification on behalf of ALLIANCE TELECOM INC. I have personal knowledge that ALLIANCE TELECOM INC has established operating procedures that are adequate to ensure compliance with the Federal Communications Commission's rules governing Customer Proprietary Network Information ("CPNI"), to the extent that such rules apply to ALLIANCE TELECOM INC or to any of the information obtained by ALLIANCE TELECOM INC. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining the procedures ALLIANCE TELECOM INC employs to ensure that it complies with the requirements set forth in 47 C.F.R. § 64.2001 et seq. of the Commission's rules, to the extent that such requirements apply to ALLIANCE TELECOM INC or to the information obtained by ALLIANCE TELECOM INC.

Signed: 
On behalf of ALLIANCE TELECOM INC

Date: 02/12/2013